



Manufacturer Warranty Information

ATV	DVR's, Monitors and Cameras 3 Years- 45 days advance replacement case by case PTZ Cameras and Power Supplies – 6 months - 45 days advance replacement case by case CRT Monitors - 3 months
Axton	Lifetime Limited Warranty
Azco	1 Year Warranty
CaP-America	1 Year
Cell Access	1 Year
Comelit	All Baluns - 3 years Cyrex - 1 Year Comelit - 2years
Elk Products	M1 and Components - 2 years Power Supplies - Limited Lifetime Warranty Batteries - 2 years Elk Guard and TS071 - 1 year 6 mos. Adv. Replacement CASE BY CASE ONLY
GVD	2 Year Warranty
IEE	2 Year Limited Warranty
MediPendant	1 Year Warranty
Messoa	3 years on all cameras (iP and Analog) 1 year on all other products
Mitel	18 Months Warranty
PCS (PulseWorx)	5 Years Warranty on Product, 1 Year Money Back Guarantee for Certified Dealers
RBH	Software (Integra32 and Axiom V) - 1 Year Hardware Controllers – 2 years SafeSuite Keypad & Integration Gateways - 2 Years Accessories - 2 years Enclosures - 2 years Readers & Keypads - 1 year * Except FR series of Proximity and Mifare Readers – 10 years* Cards & Transmitters - 1 year * Except F-DC Series of Mifare Cards, F-PSC series of Proximity cards & F-PSK series of Proximity cards 10 years* DVR's -2 years All other non-listed - 1 year
Toshiba	DVR's, NVR's and iP Cameras - 2 years parts and labor DVR's 3,4 and 5 year extended warranty option available Analog cameras - 3 years Monitors - 1 year

Continued Next Page

Videotec

VIDEOTECH Security Inc. guarantees that its products (with the exception of the common use parts that are not of its own production such as, for example, bulbs for infrared illuminators), are free from defects in material and workmanship for a period of **24 months from the date of the invoice to the Buyer. As a derogation to the above for the products which are subject to mechanical wear under normal use, like Pan & Tilt heads, windscreen-wipers etc., the warranty shall be limited to a period of 12 months from the date of delivery to the Buyer.** The warranty will not apply to products that have been tampered with, repaired by third parties or utilized in a manner that does not conform to the established conditions of use. In no event shall a complaint be accepted by Videotec after the periods specified in the following table, from date of delivery to the customer:

- Sony camera modules (either as stand alone or integrated in other products): **18 months**
- thermal cameras (either as stand alone or integrated in other products): **15 months**
- wipers (either as stand alone or integrated in other products): **12 months (warranty does not cover the wiper blade)**
- integrated pan & tilt heads series Ulisse, Ulisse Compact, Ulisse Maxi, Maximus: 36 months (except the above components)
- washer pumps: **12 months**
- PoE splitters/Injectors (either as stand alone or integrated in other products): **12 months**
- other pan & tilt heads: **12 months**
- LED infrared illuminators: **12 months**
- **24 months otherwise.**

***Warranty Information Subject to Change Without Notice. Please check directly with manufacturer's websites for updated information. This is to be used as a quick reference only. No warranty is specified or implied by iP SecuritySales.